

**PHONE NUMBERS FOR TECH SUPPORT:**

[www.support.microsoft.com](http://www.support.microsoft.com)

paid for support: 1-800-936-5700 (\$35.00)

Free Support: 425-635-7056

**MICROSOFT:**

**Personal Support Phone Numbers**

**Warranty\* support for beginners and home users who are using Microsoft games, hardware, Windows 9x, personal productivity & multimedia. Personal Warranty support includes *basic install, setup, and features/functionality support.***

If you purchased any of the products listed below at a retail store, you are eligible for a limited amount of Personal Phone Support. Check the list for the Personal Support phone number for your Microsoft product. If the warranty period for your product has expired, you may also be eligible for warranty no charge online support.

<b>Products</b>	<b>Phone Number**</b>	<b>Warranty Period***</b>
Windows 98	1(425) 635-7222	90 days from 1st call
Windows 95	1(425) 635-7000	90 days from 1st call
Desktop Systems and Hardware	1(425) 635-7037	90 days from 1st call
Internet Explorer for Windows 9x	1(425) 635-7123	90 days from 1st call
Desktop Applications	1(425) 454-2030	Unlimited
Games and Multimedia	1(425) 637-9308	Unlimited
Office for Windows	1(425) 635-7056	Unlimited
Visio	1(425) 454-2030	Unlimited
Publisher Pre-Press	1(425) 635-3142	Unlimited
Product Analyzer 2000	1(425) 635-7179	Unlimited
Press, Learning, Mastering Series Setup & Install Only	1(425) 635-7033	Setup & install only
Microsoft text telephone (TT/TDD) services for customers with hearing disabilities	(800) 892-5234	

*Front 1-Product 10-1*

\*Warranty No-Charge Phone Support: Available Monday through Friday 5am-9pm Pacific Standard Time & Saturdays 9am-3pm Pacific Standard Time, except holidays.

\*\* Long Distance charges may apply.

\*\*\* If the warranty period has expired, support is available on a pay-per-incident basis.

Payfor **Windows** Support: 800-936-5700 (\$35 per incident)

**Visioneer:** FREE SUPPORT THROUGH THE WEB Visit Visioneer's Web site at <http://www.visioneer.com>.

FREE 24-HOUR AUTOMATED EXPERT SYSTEM 888-887-0092 in the U.S. and Canada (Toll Free) Visioneer's Free Automated Expert System is available 24 hours a day, 7 days a week.

FREE SUPPORT BY FAX - 541-884-8474

FREE TECHNICAL SUPPORT BY TELEPHONE Call 541-884-5548 (8:00 A.M. - 5:00 PM. PT Monday - Friday). You can speak directly to a technical support representative on a first come first served basis. For expediency, please be in front of your system with your software and documentation handy for trouble shooting.

EXPRESS TELEPHONE SUPPORT (fee for support)

Call 900-776-5724 (8:00 A.M. - 5:00 P.M. I~T Monday - Friday)

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**WEBHOSTING:** [www.webhosting.com](http://www.webhosting.com) 1-888-932-4678-2-1  
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**VIRUSES:**

LIFE\_STAGES.TXT.SHS: CONTAINS THE IRC/STAGES.WORM VIRUS